



Offender Management Model

One Offender ♦ One Case Plan ♦ One Team

CRITICAL ELEMENTS of the OFFENDER MANAGEMENT MODEL

The Offender Management Model (OMM) is a process in which each partner commits to conduct business based on teamwork and shared communication. It is team building to promote public safety. What critical elements must be present to make OMM work?

The first critical element in OMM is **communication**. OMM creates an environment where local criminal justice partners can work together as a team to manage high-risk, high-need offenders. Teamwork requires the members to be accountable for their defined roles and responsibilities. Each team member gathers information about the offender and then the team decides how to manage the offender's risk and needs in the community.

Managing risks and needs requires at minimum the following: **comprehensive assessment, case plan development, and routine case staffings**. These activities help the partners develop a picture of the offender that enables them to focus on the best means of managing that individual offender. As the team members work together, they must review the process and ensure that all team members stay true to the concepts, goals, and objectives. Therefore, developing a **follow-up process** that requires team members to think about maintaining the concepts and holding each other accountable is extremely important.

Finally, team members should participate in **follow up process meetings on a frequent basis**. During these meetings, team members should examine the shared goals and objectives they committed to in developing a local MOU. This feedback will serve as the framework for reporting on the process, to whom, and at the appropriate level of detail.

The OMM process requires **ongoing management and maintenance** because it is dynamic, and will change and evolve over time. Inevitably, there will be changes in personnel and available resources, and these changes will require team members to examine the process and adjust accordingly. The overall goal, however, is to get to a point where the local systems are integrated and work together seamlessly, serving the offender and promoting public safety.

IMPLEMENTATION STEPS for the OFFENDER MANAGEMENT MODEL

1. Identify a core group of stakeholders to discuss the OMM concept as a broad theme for how local criminal justice partners can promote public safety through teamwork and effective management of offenders.
2. Identify a set of shared goals and objectives that each partner will commit to as part of the OMM process.
3. Discuss the roles and responsibilities of each OMM partner as outlined in the state MOU including the similarities and differences between existing roles and responsibilities and those outlined in the state MOU.
4. Develop a local MOU that explains in detail how the partners will work together as a team under the OMM concept and outlines available resources in the local community.
5. Refine roles and responsibilities to include timeframes for activities of local OMM partners and hold each partner accountable for their work in the team through SOPs and consider the critical elements of OMM which include team communication and shared information through team staffings, assessments, case planning, and follow up process meetings.

